Return and Restock Policy

VanDerVart Concrete products will accept our <u>stock</u> items for return with the following conditions:

- Proof of purchase is required prior to credit or refund.

- A credit or refund on returned items will be issued to the company / individual that purchased the item[s].

- Purchases made by check are not refundable until ten business days after the check is deposited and cleared at our bank.

- All products that are returned for credit must be in new condition. No credit will be issued on used, dirty or damaged products. Packaged materials must be in the original packaging.

- Customers are to return products to the VanDerVart Concrete Products location where originally purchased.

- A 20% restocking fee will apply on items returned by the customer within 90 days of purchase.

- A 40% restocking fee will apply on all items that VanDerVart Concrete Products picks up from a jobsite within 90 days of purchase. Jobsite pick up will be upon the customer's request and at a mutually agreeable schedule. The customer is responsible for having materials ready for pick up and easily accessible.

- A 40% restocking fee will apply on all returns of concrete block, landscape materials and brick not separated by the customer as to size, color and style.

- VanDerVart Concrete Products personel will note the amount of restock fee on the returned/credit ticket. The VanDerVart representative that issues the credit will sign the credit slip confirming each item as listed on the credit slip has been returned to VanDerVart Concrete Products.

No credit on return of any special order or non-stock materials.
No credit on return of any bagged products.
No credit on return of any stone, sand or aggregates.
No credit on return of product after 90 days from the purchase date.

VanDerVart Concrete Products pallets are refundable when returned in undamaged condition. Credit on pallets is limited to the quantity of pallets the customer has been billed for, according to VanDerVart Concrete Products records.

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